

# WHIRL•Y•FAYRE

## TERMS & CONDITIONS 2024

1. No refunds other than on cancellation or substantial alteration of the event. Refunds should be claimed from the point of purchase no later than three months from the last day of the event. The face value of the ticket will be refunded.
2. E-Tickets must be exchanged for a wristband on entry at the pass office. The E ticket must be validated at the pass office by producing proof of ID. There will be no re-admission. E-Tickets are non-transferable. All wristbands remain the property of Whirl-y- Fayre until midnight of the last day of the event.
3. Entry will only be permitted on production of valid E-Ticket. Your order confirmation e-mail is your E ticket and contains the all-important 8 digit Order Id number. If you have made multiple orders, please bring your E-tickets for every order. On-line Bookings can only be made by persons over 18 years. Whirl-y-Gig operates a strict no-refund policy other than the cancellation of the event. Payments made on this website will appear as "Wind On Water".
4. All E-Tickets must be paid for at full face-value. With regard to children's tickets, if the child looks possibly older than 12 years, the parents will be required to show a copy of the birth certificate when exchanging child E-Tickets for wristbands. Similarly for teen tickets if the teen looks possibly over 17 yrs.
5. No unaccompanied under 18 year olds are allowed on site. Teen and Child tickets must be purchased by a parent. The underage person must be accompanied on site by a parent or approved guardian. If the guardian is not the parent of the under-age person, then they must be approved not only by the parent but also by Whirl-y-Fayre prior to the event.
6. For the safety, security and comfort of all participants, Whirl-y-Fayre reserves the right to evict without refund or to refuse admission having refunded the ticket face value.
7. Artists may be subject to change due to circumstances beyond our control.
8. Whirl-y-Fayre is unable to accept liability for personal damages, losses or injuries sustained at this event, including damage and losses to property and motor vehicles.
9. Strictly no unofficial trading allowed anywhere on the Whirl-y-Fayre site.
10. You give your express consent to your actual or simulated likeness to be included for no fee within any film, photograph, audio and/or audio-visual recording to be exploited in any and all media for any purpose at any time throughout the world. This could include filming by the police or security staff which may be carried out for the security of the customer or the prevention of crime.
11. Please use the litter bins and recycling points provided on site. Please do not drop litter on the way to and from the venue.
12. No unauthorised buses, coaches or trucks will be allowed on site.
13. The following items are not permitted anywhere on site: Glass, Illegal Substances, Nitrous Oxide, Portable Laser Equipment and Pens, Unauthorised Professional Film or Video Equipment, Audio Recorders, and no sound systems of any kind, Sky Lanterns, Megaphones, Unofficial Tabards or Reflective Jackets, Air Horns, Spray Cans, Fireworks, Sparklers and Flares, unauthorised items for trading, including any goods using unauthorised event logos. All items will be confiscated (not returned). Generators and large camping gas canisters are not allowed on site (exception for those fixed within campervans)
14. You will be searched at the entrance to the Main Arena. Any item(s), which may reasonably be considered for use as a weapon, or which may cause danger or disruption to any other persons at the event, will be confiscated. Persons suspected of carrying items that may be used in an offensive or dangerous manner, or carrying out illegal activities within the arena or other parts of the site may be searched.
15. Under 18s are not permitted to purchase alcohol on site. Similarly, it is illegal for anyone over the age of 18 to purchase alcohol on behalf of anyone under 18
16. Due to license conditions no animals other than registered guide or hearing dogs are permitted on site.
17. Fires and barbeques are not permitted anywhere on site, due to damage to the land and due to fire risk to tents. There is a public fire pit area as well as a fire in the Tipi Lodge. Please enjoy these beautiful spaces which have been created for you.
18. Smoking is not permitted in enclosed public spaces including main arena Music Barn, Cafe & Bar Barn and inside the Tipi lodge.
19. Anyone found with any illegal drugs will be refused entry to the event or evicted without refund. Anyone found supplying drugs on site will be arrested.
20. Pass-outs will absolutely not be permitted for child protection purposes and is a condition of our license. In an emergency, please enquire at the Pass Office.
21. Ticket holders are allowed to bring 12 cans of beer or 1 X 3 litre bag in a box wine for personal use in camping areas only (not anywhere in the Event Arena, including Music Barn and Café & Bar Barn).
22. Disabled toilets will be available on site. Please email [wow@whirl-y-gig.org.uk](mailto:wow@whirl-y-gig.org.uk) for more information on disabled facilities.

For more information contact: -  
**WIND ON WATER - 01984 248911 or email [info@whirl-y-fayre.co.uk](mailto:info@whirl-y-fayre.co.uk)**